

Information for New Chargers

1. Where to Find Important Dates:

- a. Go to www.columbiastate.edu
- b. Locate "Calendars" above the Search Bar and Select Specific Area Needed

2. Where to Find Contact Information:

- a. Go to www.columbiastate.edu
- **b.** Select "Employee Directory" above the Search Bar

3. Who to Contact:

- a. Admissions for receiving final transcripts & immunization records
- b. Business Office for tuition payment, setting up payment plans & turning in tuition discount forms
- c. Financial Aid for FAFSA help, loans, scholarships & student employment
- d. Records for sending transcripts & initial evaluation of transfer credit
- e. Testing for scheduling placement tests or challenge exams
- 4. Where to Find the Academic Catalog, Degree/Program Information, and the Student Handbook:
 - a. Go to <u>www.columbiastate.edu</u>
 - **b.** Locate "Quick Links" at the top right of the page
 - c. Select "Catalog/Handbook" and Select Specific Area Needed

5. Where to Find Campus Bookstore Information:

- a. Go to www.columbiastate.edu
- **b.** Locate "Quick Links" at the top right of the page
- c. Select "Bookstore"

6. How to Login to your Charger Net Account:

- a. Go to www.columbiastate.edu
- b. Select "Login to: my CN" horse mascot picture at the top right of the page
- c. Enter username (first letter of first name, last name, & sometimes a number) in the "Secure myCN Login" box
- d. Enter password (8 digit birthdate) in the "Secure myCN Login" box
- e. Select "Login"
- 7. How to Find Your Advisor:
 - a. Login to Charger Net (see # 6) and click the "Student" Tab
 - b. Click "My Advisor"

8. How to Register For Classes:

- a. Login to Charger Net (see # 6) and click the "Student" Tab
- **b.** Under "Registration Tools"
- c. Click "Add or Drop Classes"

9. How to Print Your Class Schedule:

- a. Login to Charger Net (see # 6) and click the "Student" Tab
- b. Under "Student Services"
- c. Select "Weekly Schedule"
- d. Select "Print"

10. How to View Holds:

- **a.** Login to Charger Net (see #6) and click the "Student" Tab
- **b.** Under "Academic Profile" click "Holds"

11. How to Check your Financial Aid Eligibility:

- a. Login to Charger Net (see # 6) and click the "Student" Tab
- **b.** Click "Financial Aid Requirements"
- c. Select "Message," "Holds," "Financial Aid Status" or "Progress"

12. Where to Find Important Financial Aid Forms:

- a. Go to <u>www.columbiastate.edu</u>
- **b.** Locate "Quick Links" at the top right of the page
- c. Select "Financial Aid"
 - Select "Financial Aid Forms" on the upper left of the page

13. How to Check your Financial Aid Award(s):

- **a.** Login to Charger Net (see # 6) and click the "Student" Tab
- **b.** Under "Financial Aid Awards"
- c. Click "Award Aid for Year" and select year
- **d.** Click "Award Overview" tab

14. How to Confirm and Pay:

- a. Login to Charger Net (see # 6) and click the "Student" Tab
- b. Under "Student Services" select "View/Pay Account"
- c. Select a term and then click "Submit"
- **d.** Select "Yes, I will be attending during _____term" option

15. How to Pay with a Credit/Debit Card:

- a. Login to Charger Net (see # 6) and click the "Student" Tab
- **b.** Under "Student Services" select "View/Pay Account"
- **c.** Select the current academic term and hit "Submit"
- d. Select "Pay Now"

16. How to Set up Direct Deposit for Refunds:

- a. Login to Charger Net (see # 6) and click the "Student" Tab
- b. Under "Self Service" select "Student" select "Student Account" then select "View Bill/Make a Payment/Set Up a Payment Plan"
- c. Click "Continue" (you will be directed to a different site)
- d. Click "Electronic Refunds"
- e. Click "Set up Account"

17. How to Set up a Payment Plan:

- a. Login to Charger Net (see # 6) and click the "Student" Tab
- **b.** Under "Self Service" select "Student" select "Student Account" then select "Set up a Payment Plan"
- c. You will be redirected to another site
- d. Click "Payment Plan" (in the box on the left side of the screen)

18. How to Find your 1098T Information for Tax Purposes:

- a. Login to Charger Net (see # 6) and click the "Student" Tab
- b. Under "Self Service" select "Student" select "Student Account" then select "Tax Notification"
- c. Enter a Tax Year and Click "Submit"

19. How to Set up an Authorized User:

- a. Login to Charger Net (see # 6) and click the "Student" Tab
- b. Under "Self Service" select "Student" select "Student Account" then select "View Bill/Make a Payment/Set up a Refund Profile"
- c. Click "Continue" (you will be directed to a different site)
- d. Click "Authorized Users"